

Queensland
Responsible
Gambling Advisory
Committee
Annual Report 2001

*working
together to achieve
responsible
gambling*

The Responsible Gambling Advisory Committee provides advice to the Treasurer and brings together representatives of the community, gambling industry and Government.

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w o r k i n g t o g e t h e r t o a c h i e v e r e s p o n s i b l e g a m b l i n g



Message from the Chair and Deputy Chair of the Queensland Responsible Gambling Advisory Committee 2000–2001

We have pleasure in presenting the report of the Responsible Gambling Advisory Committee for the year ending June 2001. The report outlines the work undertaken by the Advisory Committee in its role of providing expert strategic advice to the Queensland Government through the Treasurer, on how to minimise the negative impacts of gambling on Queenslanders.

Following public consultation involving Queensland's gambling industry, Cabinet endorsed the *Policy Direction for Gambling in Queensland* in April 2000. The Policy Direction recognised the Responsible Gambling Advisory Committee as the primary source of advice on gambling-related issues.

Since its inception, the Responsible Gambling Advisory Committee has been committed to the clear vision of the community, industry and the Government working together to achieve responsible gambling. Critical to this approach is the willingness of the key partners to accept responsibility and commitment to achieving outcomes that are socially responsible and responsive to community concerns.

The *Responsible Gambling Advisory Committee Terms of Reference and Operating Guidelines*, endorsed by the Deputy Premier and Treasurer, outline the roles and responsibilities of the Advisory Committee. These include the provision of advice; the promotion of partnerships between community groups, industry sectors and the Queensland Government; and the provision of a forum for the exchange of views.

Two of the many achievements of the Advisory Committee have been the development of the whole-of-industry voluntary *Queensland Responsible Gambling Code of Practice* and the development of responsible gambling curriculum materials for schools. These achievements highlight the enormous amount of work and dedication given by members of the Advisory Committee.

The challenge for the future is to maintain the momentum of the last year by ensuring the Code of Practice comes to life with the support of the community, industry and Government. With this achieved, the Advisory Committee can say it has reached the end of the beginning in terms of our commitment to responsible gambling in Queensland.

Grant Bowie
Chair

Ian Macdonald
Deputy Chair

W O R K I N G T O G E T H E R T O A C H I E V E R E S P O N S I B L E G A M B L I N G

W o r k i n g t o g e t h e r t o a c h i e v e r e s p o n s i b l e g a m b l i n g

Profile

The Responsible Gambling Advisory Committee is an advisory body to the Queensland Government on responsible gambling-related issues. The Advisory Committee reports directly to the Queensland Treasurer and provides expert strategic advice to the Queensland Government on how to minimise the negative impacts of gambling on Queenslanders.

In particular, the Advisory Committee provides advice on emerging social concerns and related economic issues associated with responsible gambling in Queensland. Advice is provided on the development of responsible gambling initiatives to ensure a socially responsible industry and the development and implementation of a comprehensive framework for responsible gambling programs which focus on prevention, protection and rehabilitation. Additionally, advice is provided on research priorities which inform effective prevention, protection and rehabilitation strategies.

In fulfilling its responsibilities, the Advisory Committee has regard for the cultural diversity and regional differences across the State.

Members of the Advisory Committee promote and monitor the development of partnerships between community groups, industry and Queensland Government sectors to minimise the negative impacts of gambling on Queenslanders. The Advisory Committee provides a forum for the exchange of information and views relating to responsible gambling.

Membership comprises community organisations, gambling industry sectors and relevant Government agencies. The Deputy Premier and Treasurer invites nominations from relevant organisations to join the Advisory Committee.

Key achievements

Provision of advice to the Queensland Government

Industry Code of Practice

A significant outcome for the Advisory Committee was the development of the *Queensland Responsible Gambling Code of Practice: Draft for consultation*. The Code of Practice encompasses a whole-of-industry voluntary approach to responsible gambling in Queensland. Public consultation of the draft document was conducted from 7 December 2000 to 16 March 2001, resulting in further refinements. Work commenced on an implementation resource manual to support gambling venue operators when implementing the Code of Practice.

Targeted education strategies

The Advisory Committee recognises, in the long term, prevention and early intervention strategies are integral to effectively address the problems relating to excessive gambling. As a result, the Advisory Committee provided advice regarding targeted education strategies to support preventative initiatives for responsible gambling. Two responsible gambling curriculum modules were developed and became available to schools from the three Queensland education systems in November 2000. The responsible gambling curriculum modules support students to demonstrate outcomes from the Queensland School Curriculum Council *Health and Physical Education Years 1 to 10 Syllabus*. The two modules, *Gambling and health: Communication skills* and *Gambling: Minimising health risks*, support students to develop the knowledge, attitudes and skills to make informed decisions about responsible gambling now and in the future.

Further advice was provided regarding the development of on-line learning activities to support the responsible gambling curriculum. *School Stuff* is located on the responsible gambling website (www.responsiblegambling.qld.gov.au), which includes a direct link to the responsible gambling curriculum modules on the Queensland School Curriculum website and allows access by wider global audiences.

Partnering arrangements

Advisory Committee members supported a partnering arrangement with the Queensland School Curriculum Council for the development of targeted education strategies for students. The draft partnering arrangement outlines the roles and responsibilities for each partner in delivering agreed-to outcomes. Strategic alliances such as this facilitate groups to work together to achieve responsible gambling initiatives.

Training for industry

The development of the draft *Queensland Responsible Gambling Training Framework for Industry* was supported by the Advisory Committee. The draft Framework outlines the enhancement of training support for personnel working in gambling-related venues. Members advised the need for the state-based training Framework in Queensland to align with initiatives at a national level and extend beyond to support the implementation of the Code of Practice.

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working together to achieve responsible gambling initiatives

Research

Advisory Committee members responded to the draft *Research Program Framework*, advising the importance of the research program to address social and economic perspectives, with a particular focus on integrating these perspectives to adequately respond to community concerns regarding gambling. Members supported a high priority being given to the research program, including the conduct of a needs analysis to gather comprehensive data on the provision of gambling support services.

Gambling Support Service System

The Advisory Committee continued to support the expansion of the gambling support service system in Queensland. To support the implementation of the Code of Practice, the Advisory Committee identified the need to strengthen the interface between gambling venue operators and gambling support services in local communities.

Provision of advice to and information sharing with other bodies

To facilitate information sharing in the national context, Advisory Committee members who attended various meetings at the national level relating to responsible gambling provided regular reports to the Advisory Committee through the year.

The Chair shared the Advisory Committee model of operation with the Australian Gaming Council, which brings together operators at a national level.

Advice was provided on the establishment of an advisory body which supports the Ministerial Council on Gambling. The Queensland model, with its focus on a community, industry and government alliance, was put forward as a preferred model to promote and support effective partnerships. Grant Bowie was appointed as a member of the National Advisory Board on Gambling and provides reports to the Responsible Gambling Advisory Committee.

A list of key issues regarding automatic teller machines (ATMs) and electronic fund transfer point of sale (EFTPOS) was compiled to contribute to discussions at the national level between the Commonwealth Government and financial institutions.

The Queensland Gaming Commission and the Advisory Committee continued to share information relating to responsible gambling initiatives. The Deputy Chair met with the Queensland Gaming Commission to discuss the *Queensland Responsible Gambling Code of Practice: Draft for consultation*. The Queensland Gaming Commission indicated that responsible gambling programs required for the granting of new licences would align with the Code of Practice. Advisory Committee members provided comments to the Queensland Gaming Commission regarding the *Guidelines – Community Impact Statement* document.

External presentations

The work of the Advisory Committee was reported at the National Association of Gambling Studies Conference at Mildura, Victoria, in November 2000 and at the Compulsive Gambling and Gambling Studies Institute Seminar, Wellington, New Zealand, in March 2001.

A presentation was given at the 2001 National Association of Gambling Studies Conference, *Culture and the Gambling Phenomenon*, to share the work of the Advisory Committee with national and international groups. The presentation explored the effectiveness of the Queensland model of collaborative partnerships among community, industry and government sectors to promote responsible approaches to gambling.

Internal presentations

At each Advisory Committee meeting, members shared responsible gambling initiatives undertaken by the organisations they represented.

Consultation

The Advisory Committee formed the following subcommittees to progress activities and provide advice:

- Gambling Industry Survey Focus Group
- Household Telephone Survey Focus Group
- Baseline Study of Problem Gambling Focus Group
- Queensland Responsible Gambling Strategy Reference Group
- Queensland Young People and Gambling Reference Group
- Exclusions Focus Group

Future directions

The Advisory Committee will focus on the following major areas in the coming year:

- providing advice to the Government, through the Treasurer, on emerging social concerns and related economic issues associated with problem gambling;
- providing advice on the formulation and implementation of responsible gambling policies and initiatives to ensure a socially responsible industry;
- providing advice on the development and implementation of a comprehensive framework for responsible gambling programs focusing on prevention, community protection and rehabilitation and research priorities;
- promoting and monitoring the development of partnerships between the community, industry and the Government to address social concerns related to gambling; and
- providing a forum for the exchange of information and views between the community, industry and Government concerning issues related to responsible gambling.

W O R K I N G T O G E T H E R T O A C H I E V E R E S P O N S I B L E G A M B L I N G

Our members



From top to bottom, left to right: Anthea Derrington (Queensland Office of Gaming Regulation); Glenn Poole (Queensland Treasury), John Crosby (Churches of Christ), Penny Wilson (Clubs Queensland); Karen Anning (Golden Casket Lottery Corporation), Shirley Watters (Queensland Council of Social Services), Andrew Davis (Department of Families); Jim Stewart (Queensland Hotels Association), Richard Rodgers (TAB Queensland), Ian Macdonald (Relationships Australia), Grant Bowie (Conrad Jupiters), and Barry Sheehan (Centacare Catholic Family Services). Absent: Nick Xynias (Ethnic Communities' Council of Queensland).

Chair

Grant Bowie

*Senior Vice-President Australia
General Manager, Conrad Jupiters*

Grant has served on several boards including directorships with Tourism Council Australia and the Brisbane Visitors' and Convention Bureau. He is currently the President of the Australian Casino Association, Chairman of the Gold Coast Tourism Board, a Director on the Board of Gold Coast Events Pty Ltd and a Director on the Board of the Queensland Tourism Industry Corporation. He is also a member of the Australian Hotels Association National Accommodation Council and a member of the National Advisory Body on Gambling.

Deputy Chair

Ian Macdonald

*Executive Director
Relationships Australia (Qld) Inc.*

Ian represents the Break Even Network in South East Queensland. He holds qualifications in theology and counselling and is an experienced marriage and relationship counsellor. Ian was a member of the Queensland Government's Domestic Violence Task Force. Relationships Australia auspices the Break Even Service for gamblers in Brisbane, Gold Coast and Central Queensland.

Shirley Watters

Executive Director

Queensland Council of Social Services Inc. (QCOSS)

QCOSS is the peak council of the social and community services industry. QCOSS works to eliminate poverty and disadvantage through policy development and advocacy and by providing support to members to ensure a sustainable community service sector. Shirley sits on government advisory bodies dealing with homelessness, public health and health ethics, community services and industry planning. She is also a board member of Golden Casket Lottery Corporation Limited, Volunteering Queensland and Uniting Care Centre for Social Justice.

Nick Xynias

Ethnic Communities' Council of Queensland

Nick Xynias is Honorary President of the Federation of Ethnic Communities' Council of Australia and has been involved in community organisations such as Rotary, the Australian Hellenic Educational Progressive Association and the Boy Scout movement. He was instrumental in the establishment of *Berlasco Court Caring Centre*, the first specialised aged care facility in Queensland for people of all nationalities. Nick works to bridge the gap between older and younger people.

Tony McDermott and Barry Sheehan

Centacare Catholic Family Services, Townsville

Tony McDermott and Barry Sheehan held membership of the Advisory Committee previous to and during 2000–2001. Tony previously held the position of Director, Centacare Catholic Family Services, Townsville. Barry is the current Director and represents the community sector in regional Queensland. Barry is a registered Psychologist, B.Psych. (Hons), and possesses memberships of the Australian Psychological Society and the Australian Society of Hypnosis. His professional interests include psychological interventions in the area of addictions, early intervention approaches for young people and gambling, and community education approaches to problem gambling.

John Crosby

Executive President

Churches of Christ

John informally represents the Heads of Churches of mainline denominations within Queensland and gives input on community concerns in relation to gambling.

Bruce Houston and Richard Rodgers

TAB Queensland Limited

Bruce Houston and Richard Rodgers held membership of the Advisory Committee previous to and during 2000–2001. Bruce was General Manager – Operations for TAB Queensland during 2000–2001. Prior to joining the TAB, he worked for five years with the Queensland Government as the Senior Policy Advisor for Tourism, Sport and Racing. Bruce joined TAB Queensland in 1995 and performed various roles culminating in this position. Richard replaced Bruce when he took up a position with TAB South Australia.

Richard commenced working for TAB Queensland in 1973 after an eight-year career in retailing. During Richard's career with TAB Queensland he has held management roles in the Operations, Retail Offices, Raceday Control and Oncourse Tote sections of the business. Currently Richard is the Group Retailing Manager responsible for TABQ's retail network of Agencies, PubTABs and ClubTABs throughout Queensland.

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Penny Wilson*Chief Executive
Clubs Queensland*

Penny first joined Clubs Queensland in 1986. Since that time, the industry has undergone enormous change, particularly since the introduction of gaming machines in 1991. In the period that Penny has been with Clubs Queensland, the Association has also grown from a membership base of 240 clubs to almost 600 clubs today. She is a member of the Australian Society of Association Executives.

Jim Stewart*State President
Queensland Hotels Association (QHA)*

Jim is National Senior Vice-President of the Australian Hotels Association (AHA) and a Director on the Workcover Queensland Board. Jim has also served as National President of the AHA, as a foundation member of the Gaming Machine Community Benefit Fund Committee and as Chairman of Host Plus (Queensland) Superannuation as well as service on numerous government and industry committees.

Karen Anning*Head of Public Relations
Golden Casket Lottery Corporation Limited*

Karen joined Golden Casket in 1999 to manage the Public Relations Department and has been a member of the Advisory Committee, representing the industry sector, since December of that year. She has specialised in the area of public relations for the past decade.

Anthea Derrington*Director, Policy and Legislation Division,
Queensland Office of Gaming Regulation*

Anthea is responsible for the development of gambling policy advice, the development and review of gambling legislation and the provision of legal advice on gambling matters.

Michael Tilse and Jeff Allen*Queensland Health*

Michael Tilse and Jeff Allen are from the Statewide Health Promotions Unit, Queensland Health. Michael was the member from 2000–2001. Jeff is the current member. Jeff has extensive experience in health promotion and prevention at the policy and community level. His current responsibilities include managing Health Promotion Queensland (HPQ) and advising the Hon Wendy Edmond MP, Minister for Health, and the Director-General of Queensland Health, Dr Robert Stable, about health promotion projects and research to improve the health of all Queenslanders.

Andrew Davis*Executive Director, Children, Families and Young People Program,
Department of Families*

Andrew was the proxy representative for the Director-General, Department of Families in 2000–2001. Andrew's duties include the development of social policies which address the needs of vulnerable and disadvantaged people including those adversely affected by gambling. He also has responsibility for the administration of grants to gambling support service providers, including Break Even and the Gambling Help-Line. Andrew is a member of the Community Services Ministerial Advisory Committee Gambling Working Party. Andrew is the current member.

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David Smith and Glenn Poole

Queensland Treasury

David Smith and Glenn Poole were representatives for the Under Treasurer, Gerard Bradley. David was appointed to Assistant Under Treasurer in early 1999 and has more than 20 years experience in Commonwealth and State Government agencies. David was the Government Statistician for Queensland and more recently has been responsible for the provision of policy advice on issues including Intergovernmental Financial Relations, Tax and Economic Policy, National Competition Policy and the implementation of the Goods and Services Tax across Queensland Government Agencies.

Glenn was appointed as Assistant Under Treasurer in 1999 and has 19 years' experience across many areas of Queensland Treasury and the Queensland Treasury Corporation. Glenn has been responsible for the provision of advice on financial management, budget development, the implementation of micro-economic reform and project risk management issues in the portfolios of education, training, industrial relations, justice, police, corrective services and emergency services.

Gamblers Anonymous

The charter of this organisation requires this member to have observer status only.

W O R K I N G T O G E T H E R T O A C H I E V E R E S P O N S I B L E G A M B L I N G

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Issues facing the Responsible Gambling Advisory Committee

Minors playing bingo

The Advisory Committee has raised the issue of children having access to playing bingo and the potential this creates for young people learning inappropriate behaviours relating to gambling at an early age.

Exclusions

The Advisory Committee has been aware of the sensitive nature of practices related to exclusion provisions and has been investigating what legislative support may be required to provide for a workable solution. A working party, consisting of community, industry and government representatives, has been established and is identifying pathways forward.

ATMs and EFTPOS

The Ministerial Council on Gambling has given the Commonwealth Government the lead agency on investigating best practice restrictions on ATMs and EFTPOS facilities at gambling venues. These best practice restrictions will be considered by the Advisory Committee, especially strategies for preventing cash advances on credit at ATMs.

Cashing of cheques

The Advisory Committee has been investigating whether gambling venues should be permitted to cash cheques for the purposes of gambling. This includes the number of cheques permitted to be cashed and which cheques (that is, third-party) are suitable to be cashed.

Irresponsible trading practices and inducements

The Advisory Committee has been investigating which practices constitute appropriate and inappropriate inducements to patrons of gambling venues. Investigations are continuing into trading practices that conflict with the objective of harm minimisation in relation to gambling.

Advertising and promotions

The Advisory Committee is continuing to investigate the issue of the effectiveness of the inclusion of warnings of the potential risks of gambling in advertising.

Further issues

The need for alignment between the implementation of the Code of Practice, Gambling Help-Line and extended support service system is an ongoing challenge.

The preservation and enhancement of the industry, community and Queensland Government partnership, given the diverse nature of the groups, continues to provide challenges for working together to provide advice to the Queensland Government through the Deputy Premier and Treasurer.

Our vision

Community, industry and Government working together to achieve responsible gambling

Values

Integrity

Our commitment to integrity is demonstrated by:

- articulating differences of opinion;
- respecting diversity of views;
- striving to understand different perspectives;
- declaring conflicts of interest;
- maintaining agreed levels of confidentiality;
- working ethically; and
- building an environment of honesty, trust and openness.

Collaboration

Our commitment to collaboration is demonstrated by:

- developing proactive partnerships to achieve agreed outcomes;
- willingness to share divergent views in a supportive environment;
- members sharing relevant information about their organisations;
- raising relevant issues by member organisations;
- working towards negotiated positions;
- engaging in consultation beyond the Advisory Committee to build sustainable and productive partnerships;
- implementing agreed decisions through members' organisational channels;
- completing tasks in a professional and timely manner; and
- attending meetings, task groups and other related activities.

Excellence

Our commitment to excellence is demonstrated by:

- members informing each other about innovative practices;
- participating in activities that may challenge existing practices;
- anticipating emerging needs;
- advocating for the Advisory Committee and its work;
- identifying, developing and implementing best practice for continuous improvement;
- responding to change in proactive ways;
- searching for new and innovative ways to achieve our goals; and
- promoting responsible gambling initiatives through members' organisational channels.

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Where have we come from?

Gaming machines began operating in Queensland in February 1992 following the introduction of legislation, *The Gaming Machine Act*, in December 1991. In 1993, the former Department of Families, Youth and Community Care initiated a three-year research program into the social and economic impacts of the introduction of gaming machines into clubs and hotels. In 1994, an informal gathering of gambling industry and community representatives initiated the first discussions concerning the potential impacts upon the community and industry.

Further meetings were held with the former Director-General, Department of Families, Youth and Community Care. At the meeting, issues were raised regarding the use of revenue generated by the gaming machines and the social impacts of gambling on individuals and the broader community. The first-year findings from the three-year research program into the social and economic impacts of the introduction of gaming machines into clubs and hotels were released in 1995. The establishment of an independent problem gambling advisory committee was recommended by the researchers as a significant step towards ensuring a coordinated statewide approach to the development of problem gambling strategies. The need for such a committee was also identified and promoted by the Queensland Break Even Network.

From these early beginnings, it was recognised that a community, industry and Queensland partnership was an important vehicle to address gambling-related issues.

The Responsible Gambling Advisory Committee started its formal life as the Problem Gambling Advisory Committee in August 1996, with the aim of providing a community, industry and government forum to monitor the impact of problem gambling in Queensland. The change of name to its current form in mid-1998 reflected the Advisory Committee's focus on proactive approaches, given that gambling is predominantly a leisure activity, with potentially harmful side effects for a proportion of consumers.

The tripartite alliance of community, industry and Government has been a particular strength of the Advisory Committee since its inception. The Advisory Committee met bi-monthly and was chaired by the then Director-General of the Department of Families, Youth and Community Care. Since 1996 key stakeholders represented on the Advisory Committee have included the Break Even Network, Gamblers Anonymous, Conrad Jupiters Casino, Queensland Hotels Association, Clubs Queensland, TAB Queensland, Queensland Council of Social Services, Queensland Office of Gaming Regulation, Golden Casket Lottery Corporation, the former Department of Families, Youth and Community Care and the Department of Aboriginal and Torres Strait Islander Affairs. Since 2000, the membership was expanded to include the Ethnic Communities' Council of Queensland, Queensland Health, the Heads of Churches and Queensland Treasury, which currently provides Secretariat support.

Between 1996 and 2000, the Advisory Committee provided advice, through the Director-General, to the Minister for Families. During this time, the Advisory Committee was responsible for considerable achievements, including the development of a five-year strategic plan and annual business plan. The Advisory Committee identified five key result areas to achieve the vision of responsible approaches to gambling in Queensland. These comprised:

- community awareness of responsible gambling;
- service provision for those affected by excessive gambling;
- collaboration and commitment of community, industry and Government;
- policy formulation; and
- research collection and analysis.

The Advisory Committee advised and supported the implementation of a key responsible gambling initiative, the Gambling Help-Line Pilot Project. A significant component of this project was the successful development of local consultative committees, which enabled local gambling-related issues to be addressed. The Advisory Committee also made a significant contribution to the Queensland Review of Gaming, which was conducted in 1999.

The *Policy Direction for Gambling in Queensland* released in April 2000 endorsed the Responsible Gambling Directorate as the primary source of advice on emerging social concerns associated with gambling in Queensland. The Policy Direction provided for the Secretariat to be relocated to Treasury, Gambling Policy Directorate, which commenced operation in Queensland Treasury in July 2000.

The areas in which the Advisory Committee has provided input were evidenced in their advice regarding the development of responsible gambling curriculum modules for secondary school students. The voluntary, whole-of-industry *Queensland Responsible Gambling Code of Practice* was commenced during this period, with considerable input from the Advisory Committee.

working together to achieve responsible gambling

Appendix 1

Membership of the Responsible Gambling Advisory Committee

Organisation	Representative	Position
Community		
Queensland Council of Social Services	Shirley Watters	Director
Director Break Even Network, Queensland	Ian Macdonald (Deputy Chair and South-East Queensland representative)	Executive Director, Relationships Australia
	Barry Sheehan (Regional representative)	Director, Centacare Catholic Family Services, Townsville
Ethnic Communities' Council of Queensland	Nick Xynias	Chair
Heads of Churches	John Crosby	Executive President Churches of Christ
Industry		
Conrad Jupiters	Grant Bowie	(Chair) Senior Vice-President Australia and General Manager
TAB Queensland Limited	Bruce Houston	General Manager – Operations
Clubs Queensland	Penny Wilson	Chief Executive
Queensland Hotels Association	Jim Stewart	President
Golden Casket Lottery Corporation Limited	Karen Anning	Public Relations Manager
Government		
Queensland Office of Gaming Regulation	Anthea Derrington	Director (Policy and Legislation Division)
Queensland Health	Jeff Allen	Senior Project Officer, Statewide Health Promotion Unit
Queensland Treasury	Glenn Poole	Assistant Under Treasurer
Department of Families	Andrew Davis	Executive Director
Observer status		
Gamblers Anonymous	(the charter of this organisation requires this member to have observer status only)	

Consultation

Queensland Responsible Gambling Code of Practice and Implementation Resource Manual:

Date	Stakeholder	Venue
24 July 2000	Special Responsible Gambling Advisory Committee meeting	Royal on the Park, Brisbane
12 October 2000	Responsible Gambling Advisory Committee industry members and industry sectors not represented on the Advisory Committee meeting	Yungaba, Brisbane
20 October 2000	Charitable and non-profit organisation representatives meeting	Wanganui Gardens, Brisbane
17 November 2000	Charitable and non-profit organisation representatives meeting	Yungaba, Brisbane
22 November 2000	Responsible Gambling Advisory Committee Industry Reference Group meeting	Executive Building, Brisbane
7 December 2000 –16 March 2001	Public consultation of the <i>Queensland Responsible Gambling Code of Practice: Draft for consultation</i>	
7 February 2001	Charitable and non-profit organisation representatives, industry sectors not represented on the Advisory Committee and the Australian Institute of Gambling Research meeting	Executive Building, Brisbane
8 February 2001	Special Responsible Gambling Advisory Committee meeting	Centra, Brisbane
17 April 2001	Australian Institute of Gambling Research and representatives from the racing sector meeting	Executive Building, Brisbane
18 April 2001	Industry sectors not represented on the Advisory Committee meeting	Executive Building, Brisbane
19 April 2001	Responsible Gambling Advisory Committee Industry Reference Group meeting	Executive Building, Brisbane
20 April 2001	Charitable and non-profit organisation representatives	Executive Building, Brisbane
18 June 2001	Community Forum	Executive Building, Brisbane

Research initiatives:

Date	Stakeholder	Venue
4 July 2000	Household Telephone Survey Focus Group meeting	Executive Building, Brisbane
31 August 2000	Gaming Industry Survey Reference Group meeting	Executive Building, Brisbane

Appendix 3

Attendance at Responsible Gambling Advisory Committee meetings

Meetings of the Responsible Gambling Advisory Committee 2000–2001

29 August 2000
2 November 2000
9 April 2001
19 June 2001

Attendance at meetings

Organisation	Stakeholder	Meetings attended
Chair and Casinos	Grant Bowie	4
Deputy Chair, Break Even Network (South-East Queensland) and Relationships Australia	Ian Macdonald	3
Queensland Council of Social Services	Shirley Watters	3
Golden Casket Lottery Corporation	Karen Anning	4
Heads of Churches, Churches of Christ	John Crosby (January–June 2001)	2
Break Even Network (regional Queensland) and Centacare Catholic Family Services	Tony McDermott (June–November 2000) and Barry Sheehan (January–June 2001)	3
Ethnic Communities' Council of Queensland	Nick Xynias	2
Clubs Queensland	Penny Wilson or nominated proxy Damien Massingham	4
TAB Queensland	Bruce Houston	3
Queensland Hotels Association	Jim Stewart or nominated proxy, Michael Hudson	3
Gamblers Anonymous		0
Department of Families	Ken Smith and Frank Peach or nominated proxy	4
Queensland Treasury Queensland Office of Gaming Regulation	Anthea Derrington	4
Queensland Treasury Gambling Policy Directorate	Gerard Bradley or nominated proxy	4
Queensland Health	Michael Tilse (June–October 2000) and Jeff Allen (November–June 2001)	3

Members' participation in Advisory Committee activities

Advisory Committee Industry Reference Group	Grant Bowie Jim Stewart Karen Anning Penny Wilson Bruce Houston
Consultation with Charities and non-profit sectors	Shirley Watters
Community forums	Ian Macdonald Barry Sheehan John Crosby
Queensland Young People and Gambling Reference Group	Barry Sheehan
Exclusions Focus Group	Grant Bowie Karen Anning Anthea Derrington Jim Stewart
Queensland Responsible Gambling Strategy	Grant Bowie Shirley Watters Karen Anning

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Information on the Responsible Gambling Advisory Committee is available on the responsible gambling website www.responsiblegambling.qld.gov.au